

Operations Planner

Service Planning Department

Reporting to the Senior Transportation Planner, you will be responsible for assisting the Operations Planning section with a variety of duties including: the assessment of transit-related impacts associated with major development proposals in the City of Toronto and city planning studies; assessment of operational issues related to existing or planned transit routes; functional assessments of proposed designs for new subway stations, bus terminals and off-street transit loops. You will apply TTC operating and planning standards with the overall goal of developing recommendations to improve and protect existing and future TTC surface operations, with emphasis on improving the customer experience. Annual Salary Range: \$64,846.60 - \$81,026.40 (Level 8)

You will assist with developing the TTC's response to City Planning on development applications in relation to transit service/operations; provide input on behalf of TTC to planning studies conducted by external agencies; review designs for bus/streetcar terminals and loops; make recommendations regarding the resolution of safety suggestions; provide assistance to the section's Traffic Engineering staff as required regarding traffic impact assessments, on-street investigations, transit bike-n-ride policies, etc. You will work with staff from other TTC departments, City of Toronto, Metrolinx, and other transit agencies; liaise with City Council members, their staff and the public as required; investigate on-site operating conditions, and work outside of normal working hours as required. Responsible for treating passengers and employees with respect and dignity and ensuring the needs of passengers and employees with disabilities are accommodated and/or addressed (within their area of responsibility) in accordance with the Ontario Human Rights Code and Related Orders so that they can fully benefit from the TTC as a service-provider and an employer.

Skills/Knowledge/Experience

You require knowledge of land use planning principles, municipal development review processes, the development industry, transportation demand estimation and forecasting, and transit operations. Ability to review and assess engineering drawings of transit facilities as they relate to customer convenience, functionality and transit operations is required. Problem solving, creativity, research and analytical skills are definite assets. You must have excellent oral and written communication skills; sound judgement; good organization skills; proficiency in the use of a PC and Microsoft Office applications; ability to work independently to meet specified deadlines. These abilities would normally be acquired through the completion of a university program in Planning or Geography with an emphasis on land use and/or transportation planning, or other relevant discipline, combined with several years of related experience. A Masters level degree in one of these disciplines will be considered in lieu of related work experience. Must have or rapidly acquire a comprehensive knowledge of the Ontario Human Rights Code and Related Orders including disability accommodation and accessibility requirements pertaining to passengers and employees.

To respond, please send your resume by **August 12, 2010** quoting **Ref.# 7563-CI** in confidence to:
Toronto Transit Commission, Human Resources Department, Employment Services, 1138 Bathurst
Street, Toronto, Ontario M5R 3H2; Email: jobs@ttc.ca. When emailing, please include your resume in
MS Word format.

Committed to the principles of employment equity, the TTC encourages applications from Aboriginal
people, people with disabilities, racial minorities, and women. We thank all applicants for their interest,
but advise that only those selected for an interview will be contacted.